



31 March 2020

YOU CAN COUNT ON US

Dear Partners

Together, we are facing a truly unprecedented situation. The global coronavirus pandemic is affecting our families, businesses, communities, and our way of life. We have been closely monitoring the situation and implementing measures as appropriate for providing a safe environment for our pilots, marine crew, staff and business partners.

During this time, I want to reach out and update you on how we are approaching the situation at PSA Marine.

First and foremost, our hearts go out to anyone who's been impacted by the virus, either directly or indirectly. Our thoughts are especially with those who are unwell, to whom we extend our heartfelt wishes for a full recovery. Second, at PSA Marine as at your companies, we are focused on the safety and well-being of our colleagues, families, customers, partners and friends.

Our enhanced Business Continuity Plan (BCP) went into effect in February 2020 and provided for the immediate segregation of our employees, including our front-line Pilots and Tug Masters into two teams, each reporting at different bases. Precautionary measures taken include workplace safe distancing and regular temperature monitoring. Our priority was on the safety and well-being of our employees so that we can continue to service your vessels without disruptions.

Our world is connected in more ways than one and our team is part of your community. We are in this together and PSA Marine is committed to support you through these challenging times. While we may be working away from the office, rest assured that the entire team will still be able to attend quickly to your needs.

Please stay safe and know that you can always count on us.

Yours sincerely

Peter Chew
Managing Director