

Marine Circular

17 August 2015

PILOTAGE SERVICE LEVEL WITH EFFECT FROM 1 SEPTEMBER 2015

PSA Marine ("PSAM") has been working closely with MPA and SSA to improve the pilotage service level. During the dialogue sessions, it was recognised that the service can be enhanced further when all stakeholders work together to optimise vessel movements in the Port.

To sustain the pilotage service level of 90% within 30 minutes from Service Required Time ("SRT"), PSAM will be requesting for orders and/or amendments to be placed at least 6 hours before SRT instead of the current 4 hours before SRT. However, short notice charges will only be applicable to orders and/or amendments which are placed less than 4 hours before Confirmed Service Time (i.e. no changes from current General Operating Conditions).

The change will take effect from 1 September 2015.

We look forward to serving you better. Thank you for your support.



Roger Teo
Head (Pilotage)